

Anticipation Guide – The Tech-Savvy Traveler (Key)

Prior to the start of this lesson, place a check mark by each statement you THINK is true. At the conclusion of the lesson reread each statement and place a check mark by each statement you KNOW is true. Provide information that PROVES other statements are not true. You may use the back of this sheet if additional space is needed.

Knowledge before the lesson	Statements	Knowledge after lesson
	1. The airline industry developed the first computerized reservation system.	✓
	2. Within the travel industry, GDS stands for Global Development Standards.	GDS stands for Global Distribution System
	3. Convenience is one advantage to booking travel on the Internet.	✓
	4. Customer Reservation System (CRS) is a computer system that allowed users to reserve and book airline tickets, cruises, lodging, tours and more.	✓
	5. The Internet has replaced the need for travel agents.	Travel agents are needed for more complex trips
	6. The first computerized reservation system was created in the 1960's.	✓
	7. Social media websites such as Facebook™ and Twitter™ encouraged others to travel more.	✓
	8. Internet travel websites are the main distribution system for travel whether by individuals or an online agency.	✓
	9. A disadvantage of using the Internet for making travel arrangements is that the information can be dated.	✓
	10. All travel agents are paid a commission by the airline industry when they book a flight for a customer.	The ability for anyone to make a reservation on the Internet has made commission almost obsolete