

## Conflict Resolution Scenarios – Principles of Human Services

You notice a group of girls who are making fun of the outfit you are wearing today. They are the same group of girls that caused problems for you last year.

You have just finished your test and walk to the teacher's desk to turn it in. Upon returning to your desk, you discover your backpack is missing.

Your parents promised you a car your senior year if you made the A – B honor roll every semester. You have worked very hard and accomplished this goal. The summer of your senior year, you receive a ticket due to speeding, and now your parents have decided not to buy you a car.

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You are working on a group project that is worth 30 percent of your nine weeks grade. One of your partners is not doing any of the work and spends most of the time texting.

On the bus ride home, you notice your best friend's boyfriend kissing another girl.

You set up the DVR to record your favorite television show. When you sit down to watch it, your brother tells you he deleted it by accident. You suspect it was on purpose because you accidentally deleted one of his favorite shows.

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Your mother's best friend catches you skipping school and tells your mother. When your mother confronts you about it, you lie and say, "Your friend just wants to get me in trouble. You know she never liked me."

Your best friend, Emily, decides to take the family car for a joy ride without her parents' permission. Emily does not have a valid driver's license. She calls you and asks you to go for a ride with her. You refuse, and now she is posting derogatory remarks about you on social media.

You stayed up late last night studying for a final exam in Physics. Your cousin, Anne, is in your Physics class and sits next to you. Before the exams starts, she informs you that she did not have a chance to study for the exam because she went to a party. She asks you to allow her to copy answers from your exam and you refuse. This is not the first time she has asked you to do this.

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You have a job on the weekends at a department store. Your three best friends are shopping in the store and you notice one of them slip a t-shirt under her jacket. You ask her to put it back. She refuses, starts calling you names and storms out of the store. Your boss sees this on the security camera, confronts you and decides to terminate you. He says that you did not follow the store policy and procedures in handling the matter.

You are the team captain of the football team. During football practice, you notice one of your teammates is acting peculiar. You think he might be using drugs. You decide to tell the coach. After an investigation of the teammate, it is determined that he was using drugs. He is kicked off the team, and his chances of receiving an athletic scholarship are diminished.

Your parents have decided to get a divorce. You are caught in the middle, and they are both pressuring you to decide who to live with. You love both of them and do not want to hurt their feelings. You decide to stay with your grandparents pending your final decision. Upon hearing this, your dad decides to take your car away.

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