

Conflicts in the Workplace - Scenarios

<p>The bell captain at a major hotel has “stiffed” a bellhop of his tip from a guest.</p>	<p>The front desk manager has scheduled a front desk agent to work on a requested day off.</p>
<p>An account executive has calculated your paycheck wrong and refuses to correct the error.</p>	<p>A housekeeper ends his shift without doing his assigned housecleaning work.</p>
<p>You work in sales and you find out that your boss has purchased a new laptop for your co-worker but did not purchase one for you.</p>	<p>The general manager has left you in charge but the staff refuses to follow your direction.</p>

Conflicts in the Workplace - Scenarios

<p>The new front desk agent has been spreading rumors about your personal life.</p>	<p>One of the best housekeepers on your staff has been absent from work ten days this month.</p>
<p>A guest has filed a complaint against you for being rude and not assisting with her luggage.</p>	<p>A front desk agent does not show up for work and does not call in.</p>
<p>Marie and Ann, housekeepers, have been assigned to clean 10 rooms together. Ann has to leave early before she completes her tasks.</p>	<p>Two front desk agents were dating and have broken up. They now refuse to work together.</p>

Conflicts in the Workplace - Scenarios
