**Interpersonal Communication Scenarios**

In planning your response, consider

* Any concerns you would have working this situation
* Communications techniques you would use
* Any other possible resources you could use

Tomorrow morning we will split into two equal groups and limit each scenario to about five minutes, and then include a brief critique. The focus will be on communication skills, providing suggestions, and stimulating discussion.

1. You contact a woman lying on a city park bench at about 0200 hours. She is not intoxicated and says her husband threw her out of the house.
2. You see a man staggering across a parking lot toward a vehicle. He has numerous signs of intoxication and refuses to comply with any of your commands.
3. While on patrol you see an apparently able-bodied man get out of a new luxury car parked in a handicapped parking spot. You see no markings to indicate he is authorized to park there. Upon contact he becomes angry and accuses you of hassling him because he is black and drives an expensive car. He says he fought in Viet Nam for his country and deserves to park anywhere he wants. Besides, he says, he is recovering from pneumonia.
4. A fellow officer tells you he is having problems at home and said he is drinking a lot to relieve the stress of being in a bad relationship.
5. A citizen reports that their neighbor is dealing drugs. He says he has called numerous times and nothing has ever been done about it.
6. A clerk at a convenience store on your beat tells you that the officer who works the shift before you is harassing her. She says he is always flirting with her and she is afraid she will lose her job because she can’t get her work done.
7. You are dispatched to a domestic disturbance. A single mom is reporting that she can no longer control her 16-year-old son. He is verbally abusive to her and will not listen to her anymore. He does whatever he wants to and will not obey any rules.
	1. What do you say to the mom?
	2. What do you say to the bratty, smart-mouthed, disrespectful, arrogant, and foul-mouthed son?
8. A citizen complains that her neighbors are always letting their grass clippings blow onto her property and never clean up after mowing. She says if you don’t do something she will take matters into her own hands.
9. A citizen reports that the upstairs neighbor plays his music loud all the time.
10. A lady stops you on the street and says that kids are always racing up and down her street and she is afraid a kid is going to get killed.
11. A high school student tells you that he hates the day shift officer that works the beat around their school. He says the officer always writes everyone every ticket that he can, and everyone feels that he is harassing them.
12. A complainant reports that she feels the apartment maintenance man is coming into her apartment and going through her things when she is not home.
13. You are sent to investigate a suspicious male hanging around cars in the parking lot of an apartment complex at 0200 (2:00 pm). You locate the man matching the description.
14. A man says his girlfriend took his stereo when she moved out and he wants to file theft charges against her.
15. You are dispatched to a report of a suspicious person in the neighborhood. The call does not provide any details why the person is suspicious, but provides the description of a black male whom you find in the area.
16. You respond to a man reporting that the kids from the nearby high school are always hanging out in his yard before school. They are smoking and leaving trash in his yard, and he wants it stopped.
17. A man calls about seeing drug dealers in the neighborhood. The call indicates we have been to the location several times and other officers have noted that he is mentally unstable.
18. A man reports that the nine-year-old next door threw a rock and chipped the paint on his car.
19. A citizen advises that their neighbor’s dog barks all night and keeps them up. They say they have talked to the neighbors, but they were very rude to them.
20. A parent calls and says she found some marijuana in her teenager’s room. She is very upset and is afraid that her child is a drug addict.
	1. What do you say to the parent?
	2. What do you say to the teenager?