

## Job-Related Conflict Scenarios

You have been working at a fast food restaurant for six months. At your six-month performance review, your boss gives you an unsatisfactory rating. You were hoping to ask for a raise but instead you start exhibiting a negative attitude at work.

You work at a bakery and a customer is upset because the cake she ordered is the wrong flavor. The customer is causing a scene, threatens legal action, engages in name calling and is being unreasonable.

There is a strict policy which prohibits texting during work hours. Your employer has caught you numerous times texting during work hours. He is threatening to fire you.

## Job-Related Conflict Scenarios

You work at “Big Box Superstore”. You have been reliable for the past year, never late and give 100% on the job. You have also received numerous “Employee of the Month” awards. You asked your boss for a raise but your boss is refusing to provide you with a definitive answer.

You work at a restaurant as a waiter. You have been working very hard serving a party of six rude individuals. As they are leaving the table, you notice they only left you \$1.00 tip. You pick up the \$1.00 and bring it to the attention of the manager. He seems convinced you did not provide a high enough level of service.

You work very hard as an assistant chef and feel the other assistant chefs are not carrying their weight. You begin “office gossip” with the manager.

## Job-Related Conflict Scenarios

You work at a day care center and enjoy your job. Recently, you notice the other employees at the day care center have had their hours increased and your hours have been reduced. They have not provided any reasoning for the reduction of hours.

You are a new stylist at a salon. You notice that you are always assigned children as clients. You enjoy cutting children's hair but would prefer working on adults because you need the experience and the opportunity of earning more tips.

Sarah is a high school teacher with 20 years of experience. She is well liked by her students and colleagues. Sarah is on several committees and often stays late preparing for her classes. At her recent end-of-year appraisal meeting, Sarah received a rating of below expectations in one of the areas. Sarah is confused about the action and begins to question her principal's professional judgment.

## Job-Related Conflict Scenarios


## Job-Related Conflict Scenarios
