**Name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Law Verbal Communication Quiz**

1. \_\_\_\_\_\_ In order for effective verbal communication to occur, the message must be clear and \_\_\_\_\_\_\_\_\_\_\_\_\_\_.

A. Present

B. Interpreted

C. Concise

D. Withheld

2. \_\_\_\_\_\_ Persons in LPSCS careers must effectively communicate with:

A. The public

B. Co-workers

C. Supervisors

D. All of the above

3. \_\_\_\_\_\_ Slang terminology should always be used in order for the public to understand the message being conveyed.

A. True

B. False

4. \_\_\_\_\_\_ Written communication should have all EXCEPT the following:

A. Moderate speed of speech

B. Correct grammar

C. Correct punctuation

D. Correct spelling

5. \_\_\_\_\_\_ The individual who analyzes and interprets the message is the:

A. Speaker

B. Message

C. Receiver

D. Feedback

6. \_\_\_\_\_\_ Legal terminology should be modified or defined.

A. True

B. False

7. \_\_\_\_\_\_ Which of the following can be a distraction which can interfere with communication?

A. Impaired vision

B. Facing the receiver

C. Inclement weather

D. Good lighting

8. \_\_\_\_\_\_ Denial is a \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

A. Communication skill

B. Defense mechanism

C. Therapeutic technique

D. Alternative method of communication