Name_____Period_____Date_____

Note-Taking
It's All About Customer Service

MAIN IDEA	NOTES ON INFORMATION

It's All About Customer Service – Travel and Tourism Management
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Name________________________________Period__________________________Date____________

KEY WORDS	DEFINITIONS

SUMMARY
REFLECTION

After the slide presentation:

With a partner, on the back of this handout, write a summary of questions, topics or statements which reflect the information from the lesson:

- Discuss the topic
- Write down your thoughts
- Make a real-world connection to the lesson
- How is this going to help you in the future?

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