Name_____Period_____Date_____

Note-Taking
The Importance of Customer Service Skills

MAIN IDEA	NOTES ON INFORMATION

The Importance of Customer Service Skills
Copyright © Texas Education Agency, 2014. All rights reserved.

Name_____Period_____Date_____

KEY WORDS	DEFINITIONS

SUMMARY REFLECTION

After the slide presentation:

With a partner, on the back of this handout, write a summary of questions, topics or statements which reflect the information from the lesson:

- Discuss the topic
- Write down your thoughts
- Make a real-world connection to the lesson
- How is this going to help you in the future?

Copyright © Texas Education Agency, 2014. All rights reserved.