Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Verbal Communication Quiz**

1. In order for effective verbal communication to occur, the message must be clear and \_\_\_\_\_\_\_\_\_\_\_\_\_\_.
	1. Present
	2. Interpreted
	3. Concise
	4. Withheld
2. Persons in LPSCS careers must effectively communicate with:
	1. The public
	2. Co-workers
	3. Supervisors
	4. All of the above
3. Slang terminology should always be used in order for the public to understand the message being conveyed.
	1. True
	2. False
4. Written communication should have all EXCEPT the following:
	1. Moderate speed of speech
	2. Correct grammar
	3. Correct punctuation
	4. Correct spelling
5. The individual who analyzes and interprets the message is the:
	1. Speaker
	2. Message
	3. Receiver
	4. Feedback
6. Legal terminology should be modified or defined.
	1. True
	2. False
7. Which of the following can be a distraction which can interfere with communication?
	1. Impaired vision
	2. Facing the receiver
	3. Inclement weather
	4. Good lighting
8. Denial is a \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.
	1. Communication skill
	2. Defense mechanism
	3. Therapeutic technique
	4. Alternative method of communication