Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Verbal Communication Quiz**

1. \_\_\_\_\_\_ In order for effective verbal communication to occur, the message must be clear and \_\_\_\_\_\_\_\_\_\_\_\_\_\_.
   1. Present
   2. Interpreted
   3. Concise
   4. Withheld
2. \_\_\_\_\_\_ Persons in LPSCS careers must effectively communicate with:
   1. The public
   2. Co-workers
   3. Supervisors
   4. All of the above
3. \_\_\_\_\_\_ Slang terminology should always be used in order for the public to understand the message being conveyed.
   1. True
   2. False
4. \_\_\_\_\_\_ Written communication should have all EXCEPT the following:
   1. Moderate speed of speech
   2. Correct grammar
   3. Correct punctuation
   4. Correct spelling
5. \_\_\_\_\_\_ The individual who analyzes and interprets the message is the:
   1. Speaker
   2. Message
   3. Receiver
   4. Feedback
6. \_\_\_\_\_\_ Legal terminology should be modified or defined.
   1. True
   2. False
7. \_\_\_\_\_\_ Which of the following can be a distraction which can interfere with communication?
   1. Impaired vision
   2. Facing the receiver
   3. Inclement weather
   4. Good lighting
8. \_\_\_\_\_\_ Denial is a \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.
   1. Communication skill
   2. Defense mechanism
   3. Therapeutic technique
   4. Alternative method of communication