Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Verbal Communication Quiz**

1. \_\_\_\_\_\_ In order for effective verbal communication to occur, the message must be clear and \_\_\_\_\_\_\_\_\_\_\_\_\_\_.
	1. Present
	2. Interpreted
	3. Concise
	4. Withheld
2. \_\_\_\_\_\_ Persons in LPSCS careers must effectively communicate with:
	1. The public
	2. Co-workers
	3. Supervisors
	4. All of the above
3. \_\_\_\_\_\_ Slang terminology should always be used in order for the public to understand the message being conveyed.
	1. True
	2. False
4. \_\_\_\_\_\_ Written communication should have all EXCEPT the following:
	1. Moderate speed of speech
	2. Correct grammar
	3. Correct punctuation
	4. Correct spelling
5. \_\_\_\_\_\_ The individual who analyzes and interprets the message is the:
	1. Speaker
	2. Message
	3. Receiver
	4. Feedback
6. \_\_\_\_\_\_ Legal terminology should be modified or defined.
	1. True
	2. False
7. \_\_\_\_\_\_ Which of the following can be a distraction which can interfere with communication?
	1. Impaired vision
	2. Facing the receiver
	3. Inclement weather
	4. Good lighting
8. \_\_\_\_\_\_ Denial is a \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.
	1. Communication skill
	2. Defense mechanism
	3. Therapeutic technique
	4. Alternative method of communication